

The Utah Society of Certified Public Managers and
The Utah Department of Human Resource Management
--present--



The 4th Annual Managers Conference

LEADERSHIP and Self-Deception

The Choice, The Results, The Secret

Thursday, May 16, 2002

Grand Building, Utah State Fairpark ? 155 North 1000 West, Salt Lake City

Self-deception is at the heart of most people problems in organizations



Jim Ferrell, Managing Director of the Arbinger Institute will provide participants with the information to:

- ?? Understand the root cause of performance and teamwork problems
- ?? Take greater responsibility for personal performance and for their impact on others
- ?? Replace blame with accountability
- ?? Improve communication and resolve conflict at their core
- ?? Build deeper levels of openness, trust and loyalty
- ?? Create greater cooperation and teamwork

“Remarkable. Arbinger possesses the hidden key to productivity and creativity. Do whatever you can to get your hands on this material.” Dave Browne, Former President and CEO, LensCrafters

Conference Fee: \$75.00 includes complimentary box luncheon. Vegetarian lunch available upon request.

Conference Schedule: 7:30 am – 8:30 am ? Registration, Complimentary donuts and beverages. 8:30 am – 3:30 pm ? Conference, Complimentary box lunch.

Conference Registration: Open registration. Registration forms can be obtained at www.dhrm.Utah.Gov or contact Sharon Foard at 538-3761 ? Department of Human Resource Management State Office Building, Suite 2120 ? P.O. Box 141531 ? Salt Lake City, UT 84114-1531